

Name of meeting: Cabinet
Date: 19th September 2017
Title of report: Bereavement Services – Fees and Charges Review

Purpose of report To seek approval for the development of an updated business model and charging structure for Bereavement Services.

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| Key Decision - Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards? | Yes Significant effect on two or more electoral wards |
| Key Decision - Is it in the Council's Forward Plan (key decisions and private reports?) | Yes - 26 June 2017 |
| The Decision - Is it eligible for call in by Scrutiny? | Yes |
| Date signed off by Strategic Director & name? | Naz Parkar - 11.09.17 |
| Is it also signed off by the Service Director Finance IT and Transactional Services? | Debbie Hogg - 11.09.17 |
| Is it also signed off by the Service Director Legal Governance and Commissioning? | Julie Muscroft - 11.09.17 |
| Cabinet member portfolio | Cllr Musarrat Khan - Portfolio Holder for Corporate Cllr Graham Turner - Portfolio Holder for Corporate |

Electoral wards affected: None directly

Ward councillors consulted: None

Public or private: Public

1. Summary

- 1.1 This report seeks Cabinet approval to introduce an updated business model and charging structure for Bereavement Services which is reflective of and responsive to changing market demands and trends, and covers the next 5 year period.

2 Information required to take a decision

2.1 The current position

- 2.1.1 Bereavement Services provides a variety of burial and cremation services and memorial items across Kirklees. The service is provided in a caring and sensitive manner whilst ensuring that the needs of the communities and individuals it serves are met. A schedule of existing services is provided at Appendix 1.

- 2.1.2 The council has a statutory duty to ensure a funeral is provided for people who die with no-one to make funeral arrangements for them. Beyond this responsibility, Bereavement Services is a discretionary function for the Council and it can therefore set its own service-specific fees and charges.
- 2.1.3 Existing Bereavement Services fees and charges are reviewed annually, benchmarked with other local burial and cremation providers and are approved in line with the Council's Financial Procedure Rules. Bereavement Services fees and charges are published on the Council's website
- <http://www.kirklees.gov.uk/beta/deaths-funerals-and-memorials/pdf/crematorium-fees-and-charges.pdf> and <http://www.kirklees.gov.uk/beta/deaths-funerals-and-memorials/pdf/cemetery-fees-and-charges.pdf>
- 2.1.4 Burials and interment of cremated remains are provided at 14 cemeteries across Kirklees. Cremations and interment of cremated remains are provided at 2 crematoria in Kirklees, located in Huddersfield (Fixby) and Dewsbury Moor. Memorial options are available at all cemeteries and crematoria.
- 2.1.5 Currently, the service provides approximately 500 burials, approximately 120 interments (burials) of cremated remains (ashes), and approximately 3,000 cremations each year.
- 2.1.6 Over recent years, private crematorium and cemetery operators have entered the market, modernising the delivery of what have been very traditional services, and changing customer perceptions and demands of a modern bereavement service. However, it is clear that private operators have targeted the more profitable cremations market, where competition is much more buoyant; leaving more costly burials either to niche operators (e.g. natural burial grounds), or the public sector.
- 2.1.7 At the same time, competition from fellow public sector providers is increasing, with Bradford Council's multi-million pound investment in a brand new state of the art crematorium, expected to be commissioned in summer 2018. We expect this development may affect the number of cremations taking place in Kirklees.
- 2.1.8 The personalisation of funeral arrangements is also an emerging trend in the market, whereby customer demand for services at weekends and evenings is increasing. This is partly driven by more modern self-serve approaches to events such as weddings and funerals, where people are looking to take control and make more arrangements themselves. But funeral poverty is also a key factor in a move towards more DIY (do-it-yourself) funerals, given the total cost of a funeral once the services of a Funeral Director are included.
- 2.1.9 We currently make a charge for funeral arrangements for children and young people aged 18 or under. However, there is a growing national movement to remove these charges unilaterally.

2.2 Service developments and investment

- 2.2.1 Bereavement Services has invested in many aspects in recent years, to improve the cemeteries and crematoria infrastructure and provide cemeteries and crematoria that are safe and welcoming:
- New cemetery developed and opened at Hey Lane, Huddersfield
 - Improved driveways and pathways in cemeteries across Kirklees
 - Planning permission granted for Kirklees Council's first natural burial ground
 - Installation of mercury abatement equipment at both crematoria
 - Creation of a flower terrace and extended porte cochere (covered driveway) at Dewsbury Moor crematorium
 - Installation of fibre broadband at both Huddersfield and Dewsbury Moor crematoria to enable superfast and reliable download of music and media for funeral presentations, and web-casting of live services worldwide.

2.3 The Proposed Business Model

- 2.3.1 In line with the Council's Target Operating Model and Efficiency Plan 2017-21, the proposed business model ensures a sustainable and financially viable service as well as satisfying the following criteria:
- the council meets statutory and legal requirements
 - scope of our service offer meets the varied requirements of the bereaved
 - charges for Bereavement Services provided for under 18's (up to 18 years old at time of death) are removed in full
 - services are delivered fairly and efficiently
 - the price our customers pay reflects (at least) the cost of delivering the service they have selected
 - we offer (and charge) both affordable and premium service options to extend choice to our customers and respond to emerging market trends
 - we procure a partner to provide a Kirklees affordable funeral package
 - Kirklees Bereavement Services remain competitive in the region, within both the public and private sectors
 - our pricing structure achieves the financial targets set within the Council's Medium Term Financial Plan (MTFP)
- 2.3.2 The proposal is to introduce a charging model which covers a 5 year period. The model has been developed over this period to ensure the following is achieved:
- strategic long term adjustments in pricing allow us to stabilise the market and retain our market share
 - Gradual increases in charges mean we can benchmark against other operators and maintain our competitiveness
 - Introducing new charges gradually allows us to test and respond to emerging trends and changing market demands
 - Kirklees residents can make funeral choices based on a transparent charging schedule which offers scope for personal, cultural and price preferences
 - the charge our customers pay will reflect (at least) the cost of providing the service they have received, except in respect of bereavement services provided for those under 18 years of age, where no charge will be made (for funerals of young people up to 18 years old)

- 2.3.3 Equality Impact Assessments (EIAs) provide evidence of how we have considered the implications of the proposed changes to the Bereavement Services business model and charging structure on protected characteristic groups. The EIAs are in line with our duty to comply with the Public Sector Equality Duty (Equality Act 2010 - <http://www.kirklees.gov.uk/you-kmc/deliveringServices/impactAssessments/impactassessments.asp>)
- 2.3.4 The introduction of a five year commercial model, ensures our pricing for cremations remains competitive within the market, generates a surplus, and manages service demand effectively; and that we seek to recover the costs of burials.

2.4 Key Principles of Operation

- 2.4.1 The provision of Bereavement Services is a commercial operation for the council – whereby the charges paid by customers should reflect (at least) the cost of the services they have requested and received.
- 2.4.2 In this respect, our proposed commercial model will be structured so that we seek to recover the costs of burials, and cremations will continue to make a surplus, which can be reinvested to provide amongst other things, free services for under 18's, the development of a Kirklees affordable funeral, and the replacement of equipment to ensure our services remain in demand and competitive in comparison to our competitors.
- 2.4.3 In future, we intend to offer a range of funeral options and services which suit all budgets and wherever possible, accommodate personal and cultural preferences. This includes the development of a Kirklees affordable funeral.
- 2.4.4 We intend to extend our offer to give more choice to our customers, and in response to emerging market trends (e.g. evening and weekend services), but recognise that 'Out of Standard Hours' services will cost more than standard hours services.
- 2.4.5 We will continue to manage and prioritise the availability of cemetery capacity for Kirklees residents by charging an additional premium to accept an out-of-area burial.
- 2.4.6 Where we currently have excess demand for specific funeral appointment times (for example, at lunchtimes and Friday afternoons), we intend to apply an additional premium.
- 2.4.7 Non-standard service times (length of services) either in excess of a standard service duration or outside of usual service times (for example at weekends or evenings) in future, will cost more and will need to be pre-booked.
- 2.4.8 'Direct' cremations, where there is no chapel service or attendees present will remain the lowest cost cremation service.
- 2.4.9 The minimum cremation fee increase will be 2% in line with inflation.
- 2.4.10 We intend to remove Burial and cremation charges for those aged under 18.
- 2.4.11 On receiving a booking for a cremation service, we intend to perform the cremation within 72 hours of the service taking place, in line with fluctuating daily operating requirements. We will guarantee same day cremation for an additional fee, where operational capacity allows.

2.5 Impact of revised Service Delivery Model

The proposed fees and charges are attached in **Appendix 2**

2.5.1 Impacts include:

- There will be no charge for a cremation or burial of a child or young person up to the age of 18 at time of death.
- Fees and charges remain both comparative and competitive within the region
- The price a customer pays will be reflective of the cost of providing that service
- Where an 'Out of Standard Hours' burial request is made, a levy of £477 will be introduced and applied, which reflects the true cost of providing that additional service. This rate will increase by 2% (inflation) per annum.
- Where there is excess demand for a specific timeslot, a premium will be applied:
 - Friday afternoon burials will initially attract a premium of £99.
- Charges for the burial of a child up to the age of 18 years (at time of death) would be removed for any day of the week, or weekend.
- Charges would be higher for non-residents of Kirklees (6% of burials we currently perform are for non-Kirklees residents).
- Charges will be introduced for accompanied visits to select a grave.

2.5.2 Potential risks associated with implementing the above charging proposal include:

- Public satisfaction with burial services deteriorates as a result of introducing fee increases, which reflect the true cost of service provided. As a consequence, there is a reduced demand for burial services.
- Dissatisfaction from both the public and Funeral Directors with introducing a premium charge for a service currently charged at a standard rate.
- The increase in fees and introduction of new charges will impact differently on different communities. Funeral costs for weekend services and some services on weekdays will be higher than they are currently. However, the impact of the increase is not disproportionately adverse for any protected characteristic group.

2.6 Timescale

- 2.6.1 The revised charges would come into effect on 1st November 2017 with annual revisions on 1st October each year thereafter. An annual review of all Bereavement fees and charges would be completed by officers including benchmarking of regional process and market influences.

3 Implications for the Council

3.1 Early Intervention and Prevention (EIP)

By extending the choice of services available to families at one of the most distressing times, at various price points, including affordable options, families are better able to cope, and less likely to need the support of additional council services.

3.2 Economic Resilience (ER)

Removing funeral charges for young people and working with a local company to procure a council-approved affordable funeral option helps families to improve their own personal resilience.

Adopting a modern business model which is reflective of emerging trends, where the price our customers pay reflects the true cost of services they have received underpins a more resilient commercial operation for the council, and will eventually allow us to reinvest in the full scope of bereavement services provided.

3.3 Improving Outcomes for Children

None

3.4 Reducing demand of services

Demand for burials and cemetery services are changing with an increasing demand for 'out of hours' burials. Ensuring that our customers pay a charge which is truly reflective of the cost of the service they wish to receive helps us to plan and deliver those services in a transparent and fair way.

Introducing premiums for service times where we have excess demand, helps us to manage those demands more realistically. And in instances where we are receiving requests for out-of-area burials, the levy of an additional premium in these circumstances helps us to retain land allocated for cemeteries in Kirklees, primarily for the use of Kirklees residents.

As funeral 'tourism' is not uncommon (where the only factor in determining where a cremation or burial takes place is the price), our new business model ensures that our prices remain competitive, but not at a rate which suddenly generates additional excess demand on services from non-Kirklees residents.

3.5 Other (e.g. Legal/Financial or Human Resources)

The model achieves the financial targets set in the Councils MTFP.

4. **Consultees and their opinions**

Regular updates have been provided for key stakeholders as identified in the Equality Impact Assessment – <http://www.kirklees.gov.uk/you-kmc/deliveringServices/impactAssessments/impactassessments.asp>

5. **Next steps**

If approved by Cabinet, the revised fees and charges would then be implemented from 1st November 2017. Funeral Directors and Burial Committees will then be notified in advance of the change in fees and charges.

Revised fees and charges will be published on the Council's website.

6. **Officer recommendations and reasons**

Cabinet are asked to approve the fees and charges as set out in **Appendix 2** of this report.
Cabinet are asked to endorse the key principles of operation as set out in 2.4 of this report.

7. **Cabinet portfolio holder's recommendations**

Joint portfolio holders, Councillor G Turner and Councillor M Khan note the report and the long term strategic view and ask that the report proceeds to Cabinet.

8. **Contact officer**

Sarah Durdin, Operational Manager, Commercial, Regulatory and Operational Services
sarah.durdin@kirklees.gov.uk
(01484) 221000

9. **Background Papers and History of Decisions**

Cabinet Report Council budget update report 2017-21 incorporating an Efficiency Plan, Item 6 Efficiency Plan

<https://democracy.kirklees.gov.uk/ieListDocuments.aspx?CId=534&MId=5200>

Previous Equality Impact Assessment 2017-18

[http://www.kirklees.gov.uk/you-kmc/deliveringServices/impactAssessments/impactAssessmentEvaluations/08\)%20Place%20Directorate/PL5%20Bereavement/PL5%20EIA%20Stage%201%20Bereavement.xlsx](http://www.kirklees.gov.uk/you-kmc/deliveringServices/impactAssessments/impactAssessmentEvaluations/08)%20Place%20Directorate/PL5%20Bereavement/PL5%20EIA%20Stage%201%20Bereavement.xlsx)

10. **Service Director responsible**

Joanne Bartholomew, Service Director – Commercial, Regulatory & Operational Services
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(01484) 221000

Schedule of existing services provided by Bereavement Services

Burial Services

Burial services are currently offered on weekdays Monday to Friday, with burials taking place between the hours of 9:30am and 3:30pm.

An 'out of hours' service is currently provided for short notice burials. The 'out of hours' burial service operates every weekend in the year, plus weekday evenings in the summer months. This service has provided 76 'out of hours' burials in 2016 / 2017, compared to 33 in 2011 / 2012.

The burials service does not operate on the following days: Christmas Day, Boxing Day and New Year's Day.

There are 14 Council-run cemeteries within Kirklees.

Cremation Services

Cremations are currently offered on weekdays Monday to Friday, with the first service time at 9am and the last service time at 3:15pm.

Services currently offered are direct cremations (with no service / mourners), 30 minute service or 45 minute service. Longer service times can also be booked.

Cremations are not currently provided on Bank Holidays.

There are 2 crematoria in Kirklees – based at Huddersfield (Fixby) and Dewsbury Moor.

Memorials

The Bereavement Services team offers a comprehensive range of memorials at both cemeteries and crematoria, as well as providing qualified memorial masons with permits to erect headstones. The current variety of funeral services and memorials provided by Bereavement Services seeks to provide a variety of services and choice to the bereaved customer.

Customers can now choose to purchase or renew memorials online, a new service available from July 2017.

Proposed schedule of Bereavement Services Fees and Charges

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|---------|----------------|-------------|-------------|-------------|-------------|-------------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| | | | | | | | |
| CEMETERY CHARGES | | | | | | | |
| | | | | | | | |
| <u>PRIVATE GRAVES</u> | | | | | | | |
| Purchase of Burial Rights Earthen Grave & Burial Chamber (notification of death required) | | | | | | | |
| Grave for 1 Infant under 1 year (50 year lease) – Hey Lane only | N | £548 | £0 | £0 | £0 | £0 | £0 |
| Grave for 1 interment (50 year lease) | N | £989 | £1,115 | £1,274 | £1,440 | £1,611 | £1,798 |
| Grave for 2 interments (50 year lease) | N | £989 | £1,303 | £1,471 | £1,646 | £1,824 | £2,010 |
| Grave for 3 interments (50 year lease) | N | £1,285 | £1,491 | £1,669 | £1,853 | £2,038 | £2,222 |
| Grave for 4 interments (50 year lease) | N | £1,540 | £1,786 | £2,001 | £2,221 | £2,443 | £2,663 |
| Non-Kirklees resident - purchase of burial rights (price quoted grave for 1) <i>Contact Bereavement Services for prices for 2+ interments</i> | N | £989 | from £1,653 | from £1,686 | from £1,720 | from £1,754 | from £1,798 |
| | | | | | | | |
| Pre-Purchase of Burial Rights Earthen Grave & Burial Chamber - Limited Availability | | | | | | | |
| Grave for 1 interment (50 year lease) | N | £1,632 | £1,893 | £2,120 | £2,354 | £2,589 | £2,822 |
| Grave for 2 interments (50 year lease) | N | £1,632 | £2,171 | £2,432 | £2,699 | £2,969 | £3,236 |
| Grave for 3 interments (50 year lease) | N | £2,111 | £2,449 | £2,743 | £3,044 | £3,349 | £3,650 |
| Grave for 4 interments (50 year lease) | N | £2,601 | £3,017 | £3,379 | £3,751 | £4,126 | £4,497 |
| Non-Kirklees resident - purchase of burial rights (price quoted grave for 1) <i>Contact Bereavement Services for prices for 2+ interments</i> | N | £1,632 | from £2,801 | from £2,857 | from £2,915 | from £2,973 | from £3,034 |
| | | | | | | | |
| Burial / interment of a Body in a Private Grave (for grave which exclusive right of burial has been granted) (max. 45 minute duration) | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|---------|----------------|-------------|-------------|-------------|-------------|-------------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Adult interment - excavating to 4'6" depth (grave for 1) | N | £826 | £950 | £1,086 | £1,226 | £1,373 | £1,524 |
| Adult interment - excavating to 6' depth (grave for 2) | N | £826 | £1,267 | £1,447 | £1,635 | £1,831 | £2,032 |
| Adult interment - excavating to 7'6" depth (grave for 3) | N | £826 | £1,583 | £1,809 | £2,043 | £2,288 | £2,540 |
| Adult interment - excavating to 9' depth (grave for 4) | N | £826 | £1,900 | £2,171 | £2,452 | £2,746 | £3,048 |
| Child interment under 18 years | N | £245 | £0 | £0 | £0 | £0 | £0 |
| Infant interment under 1 year | N | £81 | £0 | £0 | £0 | £0 | £0 |
| Non-Kirklees resident - purchase of burial rights (price quoted grave for 1) | N | £826 | from £1,408 | from £1,436 | from £1,465 | from £1,494 | from £1,524 |
| <i>Contact Bereavement Services for prices for 2+ interments</i> | | | | | | | |
| | | | | | | | |
| Accompanied appointment to choose a grave | N | new charge | £67 | £69 | £70 | £71 | £73 |
| Marking of a grave in a cemetery | N | new charge | £34 | £35 | £36 | £37 | £38 |
| Grave test dig to confirm depth | N | new charge | £198 | £202 | £206 | £210 | £214 |
| | | | | | | | |
| Timber sets where requested | | | | | | | |
| Adult full set | N | £367 | £374 | £382 | £389 | £397 | £405 |
| Child full set | N | £129 | £132 | £134 | £137 | £140 | £142 |
| Adult half set | N | £184 | £188 | £191 | £195 | £199 | £203 |
| Child half set | N | £69 | £70 | £72 | £73 | £75 | £76 |
| | | | | | | | |
| Vaulting Traditional Earthen Graves - Limited Availability | | | | | | | |
| Single grave to 5' depth (where available) | N | £683 | £697 | £711 | £725 | £739 | £754 |
| Set of flags for vaulted grave where required | N | £61 | £62 | £63 | £65 | £66 | £67 |
| | | | | | | | |
| <u>Casket Burials</u> | | | | | | | |
| To be charged in addition to purchase of burial rights and interment fee for graves excavated wider than 28" | N | new charge | £158 | £181 | £204 | £229 | £254 |
| | | | | | | | |
| <u>Non-Kirklees Resident Burial Fees</u> | N | new charge | £550 | £561 | £572 | £584 | £595 |
| To be charged in addition to purchase of burial rights and interment fee if the deceased has not been a resident of the Kirklees district. | | | | | | | |
| | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|---|---------|----------------|--------|--------|--------|--------|--------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Friday afternoon burials (appointments from 12 noon) To be charged in addition to purchase of burial rights and interment fee (max. 45 minute service time) | N | new charge | £99 | £101 | £103 | £105 | £107 |
| | | | | | | | |
| Out of standard hours' burial / interment services To be charged in addition to purchase of burial rights and interment fee for interments at evenings and weekends | N | new charge | £477 | £487 | £496 | £506 | £516 |
| | | | | | | | |
| Pre-booked additional service time (for burials / interments longer than 45 mins duration - max. 90 minutes) | N | new charge | £91 | £93 | £95 | £97 | £99 |
| | | | | | | | |
| Burial / interment service beyond pre-booked service time (early arrival or service overrun) | N | new charge | £183 | £186 | £190 | £194 | £198 |
| | | | | | | | |
| <u>PUBLIC GRAVES</u> | | | | | | | |
| Burial of a Body in a Public Grave | | | | | | | |
| Adult interment | N | £826 | £950 | £1,086 | £1,226 | £1,373 | £1,524 |
| Child interment under 18 years | N | £245 | £0 | £0 | £0 | £0 | £0 |
| Infant interment under 1 year | N | £81 | £0 | £0 | £0 | £0 | £0 |
| | | | | | | | |
| Interment of Cremated Remains in Private Earthen Grave | | | | | | | |
| Interment 2' deep (<i>soil permitting</i>) | N | £194 | £198 | £202 | £206 | £210 | £214 |
| Interment in grave full depth (to 6') (<i>if full burial/s to take place after cremated remains interment</i>) | N | £449 | £458 | £467 | £477 | £487 | £497 |
| | | | | | | | |
| Scattering of Cremated Remains in Cemetery | | | | | | | |
| Scattering (<i>by appointment only</i>) | N | £66 | £67 | £69 | £70 | £71 | £73 |
| <u>EXHUMATION</u> | | | | | | | |
| Cremated remains from grave 2' depth or Cremation Plot | N | £326 | £333 | £339 | £346 | £353 | £360 |
| Cremated remains from grave over 2' depth | N | £638 | £651 | £664 | £677 | £691 | £704 |
| Full Burial from grave plot £1632.00 | N | £1,632 | £1,665 | £1,698 | £1,732 | £1,767 | £1,802 |
| Full Burial (infant) £ 821.00 | N | £821 | £837 | £854 | £871 | £889 | £906 |
| | | | | | | | |
| | | | | | | | |
| <u>GARDEN OF REST FOR</u> | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|-----------|----------------|--------|--------|--------|--------|--------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| <u>CREMATED REMAINS</u> | | | | | | | |
| | | | | | | | |
| Purchase of earthen cremation plot (<i>notice of death required</i>) (50 year lease) | N | £342 | £349 | £356 | £363 | £370 | £378 |
| Pre-purchase of earthen cremation plot (50 year lease) | N | £561 | £572 | £584 | £595 | £607 | £619 |
| Interment of cremated remains | N | £194 | £198 | £202 | £206 | £210 | £214 |
| Single memorial stone | Y | £140 | £143 | £146 | £149 | £152 | £155 |
| Single memorial stone with vase | Y | £199 | £203 | £207 | £211 | £215 | £220 |
| New or replacement plaque for above | Y | £56 | £57 | £58 | £59 | £61 | £62 |
| Desktop permit (<i>Garden of Rest</i>) | N | £54 | £55 | £56 | £57 | £58 | £60 |
| | | | | | | | |
| <u>CEMETERY MEMORIALS</u> | | | | | | | |
| | | | | | | | |
| Headstone permit on private graves prior to April 2000 | N | £138 | £141 | £144 | £146 | £149 | £152 |
| Headstone permit between 01/04/2000 & 31/03/2005 | no charge | £0 | £0 | £0 | £0 | £0 | £0 |
| Headstone permit from April 2005 | N | £138 | £141 | £144 | £146 | £149 | £152 |
| Kerbstone Permit | N | £138 | £141 | £144 | £146 | £149 | £152 |
| Headstone and Kerbstone Permit combined | N | £240 | £245 | £250 | £255 | £260 | £265 |
| Additional inscription | N | £47 | £48 | £49 | £50 | £51 | £52 |
| Replacement / Re-fix | N | £47 | £48 | £49 | £50 | £51 | £52 |
| Infant memorial plaque | Y | £56 | £57 | £58 | £59 | £61 | £62 |
| Desktop permit (<i>Private Grave</i>) | N | £138 | £141 | £144 | £146 | £149 | £152 |
| <u>BURIAL CHAMBER MEMORIALS</u> | | | | | | | |
| Classic 900 (<i>Inc. 4 lines of inscription</i>) | Y | £1,300 | £1,326 | £1,353 | £1,380 | £1,407 | £1,435 |
| Heritage Classic Royale (<i>Inc. 4 lines of inscription</i>) | Y | £908 | £926 | £945 | £964 | £983 | £1,003 |
| | | | | | | | |
| | | | | | | | |
| <u>MEMORIAL BENCH</u> | | | | | | | |
| Bench with inscribed memorial plaque (10 year lease) | Y | £689 | £703 | £717 | £731 | £746 | £761 |
| Renewal of a memorial bench (10 year lease) | Y | £689 | £703 | £717 | £731 | £746 | £761 |
| Additional bench plaque | Y | £78 | £80 | £81 | £83 | £84 | £86 |
| | | | | | | | |
| <u>SANCTUM</u> (<i>above ground interment of cremated remains</i>) | | | | | | | |
| | | | | | | | |
| Sanctum 2000 (20 year lease) | | £1,071 | £1,092 | £1,114 | £1,137 | £1,159 | £1,182 |
| Extension of further 10 years (<i>at time of purchase</i>) | Y | £306 | £312 | £318 | £325 | £331 | £338 |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|---|---------|----------------|----------|----------|----------|----------|----------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Extension of further 20 years (<i>at time of purchase</i>) | Y | £607 | £619 | £632 | £644 | £657 | £670 |
| Extension of further 10 years (<i>at lease expiry</i>) | Y | £403 | £411 | £419 | £428 | £436 | £445 |
| Extension of further 20 years (<i>at lease expiry</i>) | Y | £760 | £775 | £791 | £807 | £823 | £839 |
| <i>(Includes Sanctum, 2 Interments, Faceplate and Inscription - 80 characters)</i> | | | | | | | |
| Additional Photo / Motif | Y | from £89 | from £91 | from £93 | from £95 | from £97 | from £99 |
| Pre purchase cemetery sanctum 2000 (<i>20 year lease</i>) | Y | £1,071 | £1,092 | £1,114 | £1,137 | £1,159 | £1,182 |
| | | | | | | | |
| 2 nd Interment of Cremated Remains (<i>if sanctum purchased prior to Oct 2012</i>) | N | £66 | £67 | £69 | £70 | £71 | £73 |
| Added inscription for 2 nd Interment | Y | from £90 | from £90 | from £90 | from £90 | from £90 | from £90 |
| | | | | | | | |
| Octagonal Sanctum (<i>20 year lease</i>) | Y | £765 | £780 | £796 | £812 | £828 | £845 |
| Extension of further 10 years (<i>at time of purchase</i>) | Y | £291 | £297 | £303 | £309 | £315 | £321 |
| Extension of further 10 years (<i>at lease expiry</i>) | Y | £398 | £406 | £414 | £422 | £431 | £439 |
| Extension of further 20 years (<i>at lease expiry</i>) | Y | £536 | £547 | £558 | £569 | £580 | £592 |
| <i>(Includes Sanctum, 1st Interment, Faceplate and Inscription - 80 characters)</i> | Y | | | | | | |
| Subsequent interment of cremated remains (octagonal sanctum) | N | £66 | £67 | £69 | £70 | £71 | £73 |
| | | | | | | | |
| Pre-Purchase Octagonal Sanctum (<i>20 year lease</i>) | Y | £765 | £780 | £796 | £812 | £828 | £845 |
| <i>(Includes Sanctum, Faceplate and Inscription - 80 characters)</i> | | | | | | | |
| | | | | | | | |
| Extra characters (80+) (<i>per character</i>) | Y | £2 | £2 | £2 | £2 | £2 | £2 |
| | | | | | | | |
| Sanctum 2 Garden of Rest | | | | | | | |
| Sanctum 2 Garden of Rest (<i>50 year lease</i>) | Y | £312 | £318 | £325 | £331 | £338 | £344 |
| Sanctum 2 photos/motif | Y | £89 | £91 | £93 | £94 | £96 | £98 |
| | | | | | | | |
| <u>OTHER CHARGES</u> | | | | | | | |
| | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|---------|----------------|----------|----------|----------|----------|----------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Genealogical (manual) search of Burial registers (max.3 names) | N | £36 | £37 | £38 | £39 | £40 | £41 |
| Late cancellation of Service / Funeral appointment (applicable to burials and cremations) (less than 48 working hours prior to service time) | N | £138 | £141 | £144 | £146 | £149 | £152 |
| Charges for late paperwork (applicable for burial and cremation services) (i.e. less than 48 working hours prior to Service time) | N | £27 | £28 | £28 | £29 | £29 | £30 |
| Batley Cemetery Chapel Hire | Y | £71 | £72 | £74 | £75 | £77 | £78 |
| Cremated remains wooden casket incl. Name plaque | Y | £61 | from £61 | from £61 | from £61 | from £61 | from £61 |
| | | | | | | | |
| Grave Planting - planting of bedding plants twice a year | | | | | | | |
| 1 year (per grave) | Y | £97 | £99 | £101 | £103 | £105 | £107 |
| 10 years (per grave) | Y | £709 | £940 | £959 | £978 | £997 | £1,017 |
| <u>CREMATORIA CHARGES</u> | | | | | | | |
| | | | | | | | |
| <u>CREMATION SERVICES</u> – Monday to Friday | | | | | | | |
| <i>(Includes Cremated remains container,, Cremation Certificate, Use of Organ &/or Music System, Medical Referee fees, environmental levy & Scattering of Cremated Remains Appointment-where applicable)</i> | | | | | | | |
| | | | | | | | |
| Direct Cremation <i>(no service/no attendees/prior to 9am/limited availability)</i> | N | £551 | £562 | £573 | £585 | £596 | £608 |
| Adult – (age 18 years and above) – 30 mins Service (9am –9.30am - 10am only) | N | £617 | £629 | £642 | £655 | £668 | £681 |
| Adult – (age 18 years and above) – all other Services (45 min service only) | N | £699 | £713 | £727 | £742 | £756 | £772 |
| Young person - (age under 18 years) | N | £224 | £0 | £0 | £0 | £0 | £0 |
| Infant - (under 1 year) | N | £66 | £0 | £0 | £0 | £0 | £0 |
| Non-viable foetus | N | £41 | £0 | £0 | £0 | £0 | £0 |
| | | | | | | | |
| Body Part <i>(non Kirklees Cremation)</i> | N | £66 | £67 | £69 | £70 | £71 | £73 |
| Body Part <i>(Kirklees Cremation)</i> | | No charge | £0 | £0 | £0 | £0 | £0 |
| | | | | | | | |
| Out of Hours & Weekend Cremation | N | £1,347 | £1,190 | £1,214 | £1,238 | £1,262 | £1,288 |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|---------|----------------|--------|--------|--------|--------|--------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Services (subject to availability) | | | | | | | |
| | | | | | | | |
| <u>OTHER CHARGES</u> – <i>exceptions apply</i> | | | | | | | |
| | | | | | | | |
| Pre-booking of Chapel for Double Service time (<i>add to 9am and 9.30am</i>) | N | £76 | £78 | £79 | £81 | £82 | £84 |
| Pre-booking of Chapel for Double Service time (<i>add to Services from 10am</i>) | N | £153 | £156 | £159 | £162 | £166 | £169 |
| Web Streaming of Funeral Service | Y | £61 | £63 | £65 | £67 | £69 | £71 |
| DVD copy of Funeral Service | Y | £40 | £41 | £42 | £44 | £45 | £46 |
| Additional DVD copy of a Funeral Service | Y | £36 | £37 | £38 | £39 | £41 | £42 |
| DVD copy of Funeral Service & Tribute | Y | £45 | £46 | £48 | £49 | £51 | £52 |
| DVD copy of Visual Tribute | Y | £25 | £26 | £27 | £27 | £28 | £29 |
| CD copy of Funeral Service | Y | £43 | £44 | £46 | £47 | £48 | £50 |
| Use of Chapel Presentation Screen – Single photograph display | Y | £12 | £12 | £13 | £13 | £14 | £14 |
| Use of Chapel Presentation Screen-Simple Slideshow | Y | £40 | £41 | £42 | £44 | £45 | £46 |
| Use of Chapel Presentation Screen-Professional photo tribute | Y | £70 | £72 | £74 | £76 | £79 | £81 |
| Use of Chapel Presentation Screen-Family supplied video checking | Y | £15 | £15 | £16 | £16 | £17 | £17 |
| | | | | | | | |
| Pre-booking of coffin bearer (48 hours prior to service) | N | £15 | £16 | £17 | £18 | £19 | £20 |
| Same Day Booking / use of coffin bearer (day of funeral) | N | £20 | £21 | £22 | £23 | £24 | £25 |
| Hire of Chapel for Private Memorial Service (max 45 mins) | Y | £275 | £281 | £286 | £292 | £298 | £304 |
| Hire of Chapel of Rest per hour (Huddersfield Crematorium only) | Y | £25 | £26 | £27 | £28 | £29 | £30 |
| | | | | | | | |
| Unauthorised use of Chapel time (<i>Services exceeding allocated time</i>) | N | £179 | £183 | £186 | £190 | £194 | £198 |
| Late cancellation of Service/Funeral appointment | N | £138 | £141 | £144 | £146 | £149 | £152 |
| Charges for late paperwork from Funeral Director | N | £27 | £28 | £29 | £30 | £31 | £32 |
| (<i>i.e. less than 48 working hours prior to Service</i>) | N | | | | | | |
| | | | | | | | |
| Genealogical Search of Cremation Registers (<i>max 10 names - data protection applies</i>) | N | £36 | £37 | £38 | £39 | £40 | £41 |
| | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|---------|----------------|----------|----------|----------|----------|----------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| <u>CREMATED REMAINS</u> | | | | | | | |
| | | | | | | | |
| Replacement/Additional cremated remains certificate | N | £20 | £20 | £21 | £21 | £22 | £22 |
| Postage of cremated remains in Great Britain | N | £102 | £104 | £106 | £108 | £110 | £113 |
| Temporary Storage of cremated remains after 1 month (<i>per month</i>) | N | £46 | £47 | £48 | £49 | £50 | £51 |
| Scattering of cremated remains - Kirklees cremation (<i>appointments within standard office hours Mon-Fri</i>) | | No Charge | £0 | £0 | £0 | £0 | £0 |
| Scattering of cremated remains - None Kirklees cremation (<i>appointments Mon-Fri</i>) | N | £66 | £67 | £69 | £70 | £71 | £73 |
| Scattering of cremated remains—Weekends (<i>subject to availability</i>) | N | £128 | £131 | £133 | £136 | £139 | £141 |
| Decorative scattering tubes/cremation urns | Y | from £30 | from £40 | from £40 | from £40 | from £40 | from £40 |
| | | | | | | | |
| <u>CREMATORIA MEMORIALS</u> | | | | | | | |
| (<i>within the Crematoria Gardens of Remembrance</i>) | | | | | | | |
| | | | | | | | |
| Memorial Stones | | | | | | | |
| Memorial Plaque (on a shared block of 5 Stones) (<i>10 year lease - Huddersfield only</i>) | Y | £235 | £240 | £244 | £249 | £254 | £259 |
| Yorkshire Stone Inc. Flower Vase & Inscribed Plaque (<i>10 year lease - Huddersfield only</i>) | Y | £388 | £396 | £404 | £412 | £420 | £428 |
| Yorkshire Stone Inc. Flower Vase & Inscribed Plaque (<i>12 month lease - Huddersfield only</i>) | Y | £50 | £51 | £52 | £53 | £54 | £55 |
| Standard kerb stone with memorial plaque (<i>5 year lease</i>) | Y | £199 | £203 | £207 | £211 | £215 | £220 |
| Standard kerb stone with memorial plaque (<i>10 year lease</i>) | Y | £281 | £287 | £292 | £298 | £304 | £310 |
| Standard kerb stone with memorial plaque (<i>12 month lease</i>) | Y | £45 | £46 | £47 | £48 | £49 | £50 |
| Changed or Replacement plaque for all memorial stones (<i>for remainder of lease term</i>) | Y | £51 | £52 | £53 | £54 | £55 | £56 |
| | | | | | | | |
| Memorial Stones – renewals (<i>includes new plaque if required</i>) | | | | | | | |
| Memorial Plaque (on a shared section of 5 Stones) (<i>10 year lease - Huddersfield only</i>) | Y | £153 | £156 | £159 | £162 | £166 | £169 |
| Yorkshire Stone Inc. Flower Vase & Inscribed Plaque (<i>10 year lease</i>) – | Y | £204 | £208 | £212 | £216 | £221 | £225 |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|---------|----------------|----------|----------|----------|----------|----------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| <i>Huddersfield only)</i> | | | | | | | |
| Standard kerb plaque (<i>renewal -5 year lease</i>) | Y | £122 | £124 | £127 | £129 | £132 | £135 |
| Standard kerb plaque (<i>renewal -10 year lease</i>) | Y | £168 | £171 | £175 | £178 | £182 | £185 |
| | | | | | | | |
| Granite Vase Block | | | | | | | |
| Granite Vase Block - <i>personalised with memorial inscription (5 year lease)</i> | Y | £316 | £322 | £329 | £335 | £342 | £349 |
| Granite Vase Block - <i>personalised with memorial inscription (10 year lease)</i> | Y | £423 | £431 | £440 | £449 | £458 | £467 |
| Changes/replacement inscription tablet (<i>for remainder of lease term</i>) | Y | £179 | £183 | £186 | £190 | £194 | £198 |
| Granite Vase Block Emblems/Photographs | Y | from £80 | from £80 | from £80 | from £80 | from £80 | from £80 |
| | | | | | | | |
| Granite Vase Block Renewal | | | | | | | |
| Granite Vase Block - no changes (<i>5 year lease</i>) | Y | £163 | £166 | £170 | £173 | £176 | £180 |
| Granite Vase Block - no changes (<i>10 year lease</i>) | Y | £235 | £240 | £244 | £249 | £254 | £259 |
| | Y | | | | | | |
| Ornamental Bird Bath (<i>set in woodland area with dedicated plaques around the pedestal</i>) (<i>Huddersfield crematorium only</i>) | | | | | | | |
| Small plaque (7 ¼") <i>personalised with your own memorial inscription – (5 year lease)</i> | Y | £184 | £188 | £191 | £195 | £199 | £203 |
| Medium plaque (8 ¾") <i>personalised with your own memorial inscription – (5 year lease)</i> | Y | £194 | £198 | £202 | £206 | £210 | £214 |
| Large plaque (10 ½") <i>personalised with your own memorial inscription – (5 year lease)</i> | Y | £204 | £208 | £212 | £216 | £221 | £225 |
| | | | | | | | |
| Outdoor Memorial Book (<i>Granite Ornamental Book – with individual inscribed plaques</i>) (<i>Huddersfield Crematorium only</i>) | | | | | | | |
| Memorial Inscribed plaque (<i>10 year lease</i>) | Y | £158 | £161 | £164 | £168 | £171 | £174 |
| Renewal of plaque (no changes) (<i>10 year lease</i>) | Y | £117 | £119 | £122 | £124 | £127 | £129 |
| Replacement plaque for the remainder of lease years | Y | £71 | £72 | £74 | £75 | £77 | £78 |
| | | | | | | | |
| Memorial Bench | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|---|---------|----------------|--------|--------|--------|--------|--------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Bench with Inscribed Memorial Plaque <i>(10 year lease)</i> | Y | £689 | £703 | £717 | £731 | £746 | £761 |
| Additional bench plaque | Y | £78 | £80 | £81 | £83 | £84 | £86 |
| | | | | | | | |
| Memorial Bench Renewal | | | | | | | |
| Renewal of memorial seat - 10 year (within Crematoria Gardens) | Y | £689 | £703 | £717 | £731 | £746 | £761 |
| | | | | | | | |
| Memorial Plaque –Timber Post - (5 year lease) <i>(Dewsbury Moor Crematoria only)</i> | Y | £79 | £81 | £82 | £84 | £86 | £87 |
| Circular Tree Seat (shared) including plaque <i>(5 year lease)</i> | Y | £79 | £81 | £82 | £84 | £86 | £87 |
| | | | | | | | |
| Bird Box Memorial <i>(set within a woodland setting – guaranteed 2 years)</i> | | | | | | | |
| Bird Box without personalised memorial inscription plaque | Y | £61 | £62 | £63 | £65 | £66 | £67 |
| Bird Box with a personalised memorial inscription plaque | Y | £76 | £78 | £79 | £81 | £82 | £84 |
| | | | | | | | |
| Plastic memorial vases (with ground spike to be used by your memorial) | | | | | | | |
| <i>(Please note we do not allow glass/pottery vases in the grounds for health & safety reasons)</i> | Y | £5 | £5 | £5 | £5 | £5 | £6 |
| | | | | | | | |
| Memorial Trees | | | | | | | |
| Memorial tree with plaque (Inc. 1 plaque) <i>(5 year lease)</i> | Y | £372 | £379 | £387 | £395 | £403 | £411 |
| Memorial tree with plaque (Inc. 1 plaque) <i>(10 year lease)</i> | Y | £653 | £666 | £679 | £693 | £707 | £721 |
| Memorial tree with plaque (Inc. 2 plaques) <i>(5 year lease)</i> | Y | £495 | £505 | £515 | £525 | £536 | £547 |
| Memorial tree with plaque (Inc. 2 plaques) <i>(10 year lease)</i> | Y | £780 | £796 | £812 | £828 | £844 | £861 |
| Replacement plaque (per plaque) for above | Y | £117 | £119 | £122 | £124 | £127 | £129 |
| | | | | | | | |
| Memorial Trees - Renewals | | | | | | | |
| Memorial tree with plaque <i>(5 year lease)</i> | Y | £184 | £188 | £191 | £195 | £199 | £203 |
| Memorial tree with plaque <i>(10 year lease)</i> | Y | £306 | £312 | £318 | £325 | £331 | £338 |
| Memorial tree with plaque (Inc. 2 plaques) <i>(5 year lease)</i> | Y | £301 | £307 | £313 | £319 | £326 | £332 |
| Memorial tree with plaque (Inc. 2 plaques) <i>(10 year lease)</i> | Y | £423 | £431 | £440 | £449 | £458 | £467 |
| | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|--|---------|----------------|-------------|-------------|-------------|-------------|-------------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Memorial Standard Rose Trees | | | | | | | |
| Standard rose tree – Inc. plaque (5 year lease) <i>subject to availability</i> | Y | £270 | £275 | £281 | £287 | £292 | £298 |
| Standard rose tree – Inc. plaque (10 year lease) <i>subject to availability</i> | Y | £347 | £354 | £361 | £368 | £376 | £383 |
| Replacement plaque for Standard Rose Tree | Y | £66 | £67 | £69 | £70 | £71 | £73 |
| | | | | | | | |
| Memorial Standard Rose Trees - renewals | | | | | | | |
| Standard rose tree – Inc. plaque (5 year lease) | Y | £184 | £188 | £191 | £195 | £199 | £203 |
| Standard rose tree – Inc. plaque (10 year lease) | Y | £224 | £228 | £233 | £238 | £242 | £247 |
| | | | | | | | |
| Memorial Rose Bush | | | | | | | |
| Rose bush with plaque (5 year lease) | Y | £163 | £166 | £170 | £173 | £176 | £180 |
| Rose bush with plaque (10 year lease) | Y | £219 | £223 | £228 | £232 | £237 | £242 |
| Rose bush with plaque (12 month lease) | Y | £40 | £41 | £42 | £42 | £43 | £44 |
| Replacement plaque for above | Y | £66 | £67 | £69 | £70 | £71 | £73 |
| | | | | | | | |
| Memorial Rose Bush - renewals | | | | | | | |
| Rose bush with plaque (5 year lease) | Y | £92 | £94 | £96 | £98 | £100 | £102 |
| Rose bush with plaque (10 year lease) | Y | £122 | £124 | £127 | £129 | £132 | £135 |
| | | | | | | | |
| Sanctum (Includes 2 interments)(<i>above ground interment of cremated remains</i>) | | | | | | | |
| Sanctum 2000 (20 year lease/lease) | Y | £1,071 | £1,092 | £1,114 | £1,137 | £1,159 | £1,182 |
| Extension of further 10 years (at time of purchase) | Y | £306 | £312 | £318 | £325 | £331 | £338 |
| Extension of further 20 years (at time of purchase) | Y | £607 | £619 | £632 | £644 | £657 | £670 |
| Extension of further 10 years (at lease expiry) | Y | £403 | £411 | £419 | £428 | £436 | £445 |
| Extension of further 20 years (at lease expiry) | Y | £760 | £775 | £791 | £807 | £823 | £839 |
| 2 nd interment (Sanctum purchased prior to Oct 2012) | N | £66 | £67 | £69 | £70 | £71 | £73 |
| Extra characters for inscription (<i>per letter</i>) | Y | £2 | £2 | £2 | £2 | £2 | £2 |
| Additional Photograph / Motif | Y | from £89.00 | from £89.00 | from £89.00 | from £89.00 | from £89.00 | from £89.00 |
| | | | | | | | |
| <u>CREMATORIA MEMORIALS</u> | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|---|---------|----------------|----------|----------|----------|----------|----------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| <i>(Within the Chapel of Remembrance)</i> | | | | | | | |
| Book of Remembrance memorial inscription | | | | | | | |
| 2 lines of inscription | Y | £87 | £89 | £91 | £92 | £94 | £96 |
| 5 lines of inscription | Y | £184 | £188 | £191 | £195 | £199 | £203 |
| 8 lines of inscription | Y | £245 | £250 | £255 | £260 | £265 | £270 |
| Additional Crest, badge, floral emblem, shield or coat of arms | Y | from £41 | from £41 | from £41 | from £41 | from £41 | from £41 |
| <i>(Only available with 5 and 8 line entries)</i> | | | | | | | |
| | | | | | | | |
| Miniature Book of Remembrance | | | | | | | |
| <i>(Miniature Presentation Book of Remembrance – this is a copy of an entry in the Book of Remembrance)</i> | | | | | | | |
| Exact copy of a 2 line entry | Y | £87 | £89 | £91 | £92 | £94 | £96 |
| Exact copy of a 5 line entry | Y | £102 | £104 | £106 | £108 | £110 | £113 |
| Exact copy of an 8 line entry | Y | £112 | £114 | £117 | £119 | £121 | £124 |
| Additional Crest, badge, floral emblem, shield or coat of arms | Y | from £41 | from £41 | from £41 | from £41 | from £41 | from £41 |
| <i>(Only available with 5 and 8 line entries)</i> | | | | | | | |
| | | | | | | | |
| Folded Remembrance Card | | | | | | | |
| <i>(The Folded Presentation Remembrance Card – this is a copy of the entry in the Book of Remembrance)</i> | | | | | | | |
| Exact copy of a 2 line entry | Y | £56 | £57 | £58 | £59 | £61 | £62 |
| Exact copy of a 5 line entry | Y | £71 | £72 | £74 | £75 | £77 | £78 |
| Exact copy of an 8 line entry | Y | £87 | £89 | £91 | £92 | £94 | £96 |
| Additional Crest, badge, floral emblem, shield or coat of arms | Y | from £41 | from £41 | from £41 | from £41 | from £41 | from £41 |
| <i>(Only available with 5 and 8 line entries)</i> | | | | | | | |
| | | | | | | | |
| Memorial Wall - An inscribed solid Arboria wood plaque | | | | | | | |
| <i>(Personalised with a memorial inscription)</i> | | | | | | | |
| Plaque with text only (10 year lease) | Y | £265 | £270 | £276 | £281 | £287 | £293 |
| Plaque with text with engraved motif (10 year lease) | Y | £296 | £302 | £308 | £314 | £320 | £327 |
| Plaque with text with engraved and hand painted motif (colour) (10 year lease) | Y | £367 | £374 | £382 | £389 | £397 | £405 |
| Plaque with text with ceramic portrait (10 year lease) | Y | £398 | £406 | £414 | £422 | £431 | £439 |
| | | | | | | | |
| Memorial Wall - Arboria Plaque (renewals) | | | | | | | |

| Fees and Charges for Bereavement Services | VAT Y/N | Current charge | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|---|---------|----------------|-----------|-----------|-----------|-----------|-----------|
| | | | 17/18 | 18/19 | 19/20 | 20/21 | 21/22 |
| Plaque (<i>no changes</i>) (<i>5yr lease</i>) | Y | £117 | £119 | £122 | £124 | £127 | £129 |
| Plaque (<i>no changes</i>) (<i>10 year lease</i>) | Y | £209 | £213 | £217 | £222 | £226 | £231 |
| Plaque with changes or additional items | Y | from £200 | from £200 | from £200 | from £200 | from £200 | from £200 |
| | | | | | | | |
| Ornate Wall Mounted Memorial Tree | | | | | | | |
| Cost per Inscribed leaf (<i>personalised with a memorial inscription</i>) (<i>5 year lease</i>) | Y | £92 | £94 | £96 | £98 | £100 | £102 |
| | | | | | | | |